



SAVE THE TRIP TO TOWN HALL

TO ALLOW RESIDENTS GREATER FLEXIBILITY, WE HAVE PROVIDED A LIST OF SERVICES BELOW AND HOW THEY CAN BE ACCOMPLISHED ONLINE OR OUTSIDE OF NORMAL BUSINESS HOURS. MOST INFORMATION AND FORMS CAN BE FOUND ON OUR WEBSITE - HANOVERTOWNSHIP.COM - AND DROP BOXES HAVE BEEN ADDED IN THE ENTRYWAY OF TOWN HALL FOR EACH DEPARTMENT. IF YOU HAVE ANY QUESTIONS, YOU CAN ALWAYS EMAIL INFO@HANOVERTOWNSHIP.COM

SERVICE YOU MAY NEED	HOW YOU CAN ACCOMPLISH WITHOUT VISITING TOWN HALL
TAX COLLECTOR'S OFFICE: <ul style="list-style-type: none"> - PAYING TAXES - PROPERTY TAX REIMBURSEMENTS (FORM PTR-1A/PTR-2A) 	<ul style="list-style-type: none"> - PAY YOUR PROPERTY TAXES ONLINE - https://www.hanovertownship.com/264/Online-Payments - DROP-OFF PAYMENTS IN THE LOBBY DROPBOX OR MAIL PAYMENTS TO: <ul style="list-style-type: none"> • ATTN: FINANCE DEPARTMENT, 1000 ROUTE 10, PO BOX 250, WHIPPANY, NJ 07981 • (IF YOU WANT A RECEIPT, INCLUDE A SELF-ADDRESSED STAMPED ENVELOPE) - COMPLETE PART 1 OF THE FORM AND MAIL IT TO THE FINANCE OFFICE AT THE ADDRESS ABOVE WITH A RETURN ENVELOPE AND WE WILL COMPLETE AND RETURN IT TO YOU. ONLY MAIL FORM PTR-1A OR PTR-2A
BUILDING DEPARTMENT: <ul style="list-style-type: none"> - PAY FOR CONSTRUCTION & ZONING PERMITS - APPLY FOR BUILDING PERMITS 	<ul style="list-style-type: none"> - VISIT THE BUILDING DEPT'S 'APPLICATIONS, CHECKLISTS & FORMS PAGE' - https://www.hanovertownship.com/163/Applications-Checklists-Forms - MAIL FORMS AND/OR PAYMENTS TO: <ul style="list-style-type: none"> • ATTN: BUILDING DEPARTMENT, 1000 ROUTE 10, PO BOX 250, WHIPPANY, NJ 07981 - PICK UP YOUR PERMITS IN THE TOWN HALL LOBBY
ADMINISTRATION/CLERK'S OFFICE: <ul style="list-style-type: none"> - DOG/CAT LICENSES - GARAGE SALE PERMITS - BINGO/RAFFLE LICENSES - OPEN PUBLIC RECORDS REQUEST (OPRA) 	<ul style="list-style-type: none"> - VISIT ADMINISTRATION'S 'FORMS & PERMITS' PAGE - https://www.hanovertownship.com/156/Applications-Forms-Permits-No-Knock-List - MAIL PAYMENTS AND FORMS TO: <ul style="list-style-type: none"> • ATTN: GENERAL OFFICE, 1000 ROUTE 10, PO BOX 250, WHIPPANY, NJ 07981 - DOWNLOAD THE OPRA FORM AT https://www.hanovertownship.com/1371/Open-Public-Records-Act-OPRA & EMAIL IT TO INFO@HANOVERTOWNSHIP.COM
ENGINEERING DEPARTMENT: <ul style="list-style-type: none"> - APPLY FOR ENGINEERING PERMITS 	<ul style="list-style-type: none"> - VISIT THE ENGINEERING DEPT PAGE - https://www.hanovertownship.com/167/Engineering - PICK-UP OR DROP-OFF PERMIT APPLICATIONS AND PAYMENTS IN THE CORRECT DROPBOX - MAIL PERMIT APPLICATIONS AND PAYMENTS TO: <ul style="list-style-type: none"> • ATTN: ENGINEERING DEPARTMENT, 1000 ROUTE 10, PO BOX 250, WHIPPANY, NJ 07981
PUBLIC WORKS: <ul style="list-style-type: none"> - SCHEDULE A BULK PICK-UP 	<ul style="list-style-type: none"> - CALL 973-428-2495 TO SCHEDULE AN APPOINTMENT
RECREATION DEPARTMENT: <ul style="list-style-type: none"> - PROGRAM REGISTRATIONS - POOL MEMBERSHIP 	<ul style="list-style-type: none"> - VISIT COMMUNITY PASS - https://www.hanovertownship.com/253/CommunityPass - VISIT THE BEE MEADOW POOL MEMBERSHIP PAGE ON HANOVERTOWNSHIP.COM
POLICE RECORDS: <ul style="list-style-type: none"> - POLICE REPORTS/ACCIDENT REPORTS - FIREARMS FORMS/INFO 	<ul style="list-style-type: none"> - VISIT www.hanoverpolice.com - VISIT www.njsp.org/firearms
MUNICIPAL COURT: <ul style="list-style-type: none"> - PAY TRAFFIC TICKETS - QUESTIONS/INFORMATION 	<ul style="list-style-type: none"> - PAY ONLINE AT HTTP://WWW.NJMCDIRECT.COM - VISIT THE MUNICIPAL COURT'S PAGE - https://www.hanovertownship.com/191/Municipal-Court - EMAIL: court@hanovertownship.com
HANOVER SEWERAGE AUTHORITY <ul style="list-style-type: none"> - PAYING SEWER BILLS - QUESTIONS 	<ul style="list-style-type: none"> - PAY YOUR SEWER BILL UTILITY ONLINE - https://www.hanovertownship.com/264/Online-Payments - DROP-OFF PAYMENTS IN THE LOBBY DROPBOX OR MAIL PAYMENTS TO: <ul style="list-style-type: none"> • HANOVER SEWERAGE AUTHORITY, PO BOX 320, WHIPPANY, NJ 07981 - EMAIL: HSAINFO@HANOVERTOWNSHIP.COM
HEALTH DEPARTMENT <ul style="list-style-type: none"> - MARRIAGE LICENSE - REQUEST CERTIFIED COPIES 	<ul style="list-style-type: none"> - VISIT THE MARRIAGE & CIVIL UNIONS PAGE - https://www.hanovertownship.com/190/Marriage-Civil-Unions - VISIT THE CERTIFIED COPIES PAGE - https://www.hanovertownship.com/182/Certified-Copies
LAND USE OFFICE <ul style="list-style-type: none"> - APPLICATIONS TO THE PLANNING BOARD OR BOARD OF ADJUSTMENT - VIEW MASTER PLAN DOCUMENTS - REVIEW TOWNSHIP CODE & ORDINANCES 	<ul style="list-style-type: none"> - VISIT THE PLANNING/BOARD OF ADJUSTMENT 'FORMS AND INFORMATION' PAGE - https://www.hanovertownship.com/195/Forms-Information - PICK-UP OR DROP-OFF INFORMATION IN THE CORRECT DROPBOX OR MAIL TO: <ul style="list-style-type: none"> • ATTN: KIMBERLY A. BONGIORNO, LUA 1000 RT. 10 W, PO BOX 250, WHIPPANY, NJ 07981 - VISIT THE MASTER PLAN PAGE - https://www.hanovertownship.com/194/Master-Plan - VISIT THE TOWNSHIP CODEBOOK ONLINE - https://ecode360.com/HA1010?needHash=true



WHERE TO CALL

For police, fire, medical or other emergencies, always dial "9-1-1." Don't see a listing for the number you need below?
Call our General Office at 973-428-2500 during Town Hall Office Hours.

You can also check our website at www.hanovertownship.com and e-mail us at info@hanovertownship.com for assistance.

SERVICE YOU MAY NEED	WHERE TO CALL
ANIMAL CONTROL	Parsippany Animal Control (Shared service agreement): 973-263-7083
BROKEN/INOPERABLE TRAFFIC SIGNALS	Police Department: 973-428-2511
BROKEN TREE LIMBS & TREE REMOVAL PERMITS	Engineering Department: 973-428-2488
BULK ITEM PICKUP	Public Works: 973-428-2495
CABLE CUSTOMER SERVICE	TV, Phone, Internet (Altice/Optimum): 1-800-735-5379 OR FIOS (Verizon): 1-800-837-4966
CERTIFICATES OF OCCUPANCY	Building Department: 973-428-2462
DAMAGED TRAFFIC SIGNS/STREET SIGNS/DEBRIS/POTHoles *TOWNSHIP ROADS	Public Works: 973-428-2495
DOWNED UTILITY LINES	Police Department: 973-428-2511
GAS LEAK	9-1-1 for Police Department
GARAGE SALE PERMITS	General Office: 973-428-2500
GRADING/ROAD OPENING PERMITS	Engineering Department: 973-428-2488
MISSED RECYCLING COLLECTION	Morris County MUA: 973-659-3490
MISSED TRASH COLLECTION	Public Works: 973-428-2495
POISON CONTROL	NJ Poison Control Center: 1-800-222-1222
POLICE NON-EMERGENCY	Police Department: 973-428-2511
POLICE RECORDS/REPORTS	973-428-2493
OBTAINING MOTOR VEHICLE ACCIDENT REPORTS	973-428-2517
POWER OUTAGE	JCP&L: 1-888-544-4877
RAFFLE/BINGO LICENSES	General Office: 973-428-2500
RECREATION ACTIVITIES LINE	Program updates 24 hours: 973-887-7870
SANITARY SEWER BACKUP	Hanover Sewerage Authority: 973-428-2486
SEWER BACKUP (AFTER HOURS)	Police Department: 973-428-2511
SEWER BILL	Hanover Sewerage Authority: 973-428-2477
STREET LIGHT OUTAGE	JCP&L: 1-888-544-4877
TAX BILL	Finance Department: 973-428-2480
VOTER REGISTRATION	Morris County Clerk's Office: 973-285-6120
WATER MAIN BREAKS/LEAKING FIRE HYDRANTS	SMCMUA: 973-326-6880
AFTER HOURS WATER EMERGENCIES	SMCMUA: 973-867-1758

*Please note: Troy Hills Road, Parsippany Road, Whippany Road, Highview Avenue, and Hanover Avenue are Morris County Roads. Park Avenue east of Whippany Road to Columbia Turnpike is also a county road.

Routes 10, 287, and 24 are State Highways.

To report issues on County Roads, call Morris County at 973-285-6763. To report issues on State Highways, call 609-588-6211