

Hanover Sewerage Authority

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Michael C. Wynne, P.E.
Executive Director

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Dear Viera User:

The Authority has operated both its Collection System and Treatment Plant to protect the environment and public health since 1961. Our record of compliance has not been matched by any other similar facility. Earlier this year, the Authority received the NACWA Platinum 26 Award for our record of compliance. In recent years, the Authority also received Association of Environmental Authorities Best Management Practices Awards for its Employee Evaluation and Merit Pay System, Compliance Record and Collection System Life Extension Program.

We are enclosing January 2016 Highlights, which provide details on our current projects and other information for system users.

While achieving its record of compliance, the Authority has maintained a conservative rate structure. The average residential sewer bill for 2016 is \$612.00. This is an increase of 2.4%. The change in an individual bill is dependent on your consumption. The current rate compares to an average residential sewer bill of \$376.00 for the 1997 fiscal year. The average annual increase over the 20 year period has been about 3%.

In prior years we have indicated that new NJDEP requirements would be forthcoming. These will involve additional levels of treatment and new treatment technology. The cost of constructing and operating these facilities will be substantial. Further, NJDEP requirements for Asset Management will also require capital expenditures. The Authority is already expending significant funds to maintain and rehabilitate the sanitary sewer infrastructure. Efforts in the collection system are designed to extend the life and avoid costly failures and total replacement. Work in the Treatment Plant includes rehabilitation and replacement of equipment and facilities in the treatment plant that are between 30 and 50 years old. These efforts will result in more efficient operation and maintenance activities. The Authority will continue its efforts to protect the environment and public health in the most efficient and cost effective manner possible.

Enclosed with this letter is your annual sewer bill for 2016. Payments are due on the dates shown on the bill. There is a 30 day grace period for receipt of payment during which interest on current charges is waived.

Please note: We strongly suggest that you pay by mail. If you pay in person, payments are received in the Finance Department (Tax Office) immediately to your right upon entering the Municipal Building. The Municipal Building will be closed December 24 and December 25, 2015 and January 1, 2016. Municipal Building hours, except for Christmas Eve, are 8:30 a.m. to 4:30 p.m.

You can also pay your sewer bill on-line by going to Hanover Township's website, www.hanovertownship.com and click on the link "Make Sewer Payments On Line." Simply follow the step by step instructions to process your payment. Credit card payments are accepted on-line. Credit card payments are subject to a convenience fee of up to 4% of the payment amount.

The calculation of your bill is based upon facilities charges and volume charges. The calculation of each type of bill is explained below. Your actual calculation appears on your bill.

The residential facilities charge is based upon each residence paying a share of the capital and fixed operating and maintenance costs for the Authority's system based upon the average residential use. For 2016 the average residential use was 90 cubic feet (ccf). The rate per ccf is \$2.48 resulting in a facilities charge for each residence of \$223.20. This amount is included in each residential bill regardless of the volume discharged. For properties with multiple residences, there is a facilities charge of \$223.20 for each residential unit.

The volume charge for your development was computed by adding the total water consumption from October 2014 through April 2015 and multiplying by two (2) to obtain a total annualized volume. This amount was divided by the number of residences in your development to determine an annualized consumption per residence. In the case of your development, the annualized water consumption for each unit was 49 ccf. This consumption was multiplied times the consumption rate of \$4.32 per ccf. This amount was then added to the facilities charge of \$223.20. This results in an annual charge of \$434.88. The annual charge is divided by four (4) to determine quarterly payments.