

Hanover Sewerage Authority

April 1,2020 Second Quarter Payments

There is a 30 day grace period

Interest is waived on current charges if payment is received by April 30. We strongly suggest that you pay by mail or on-line rather than make an unnecessary trip out of your house. **The Municipal Building is closed to the public. You can not pay in person.**



visit www.nacwa.org/toilets

TOILETS ARE NOT TRASHCANS™

Only Flush the 3 P's: Pee, Poop, & Toilet Paper

During the current emergency there have been reports of shortages of toilet paper. People have been reportedly substituting other products like paper towels, C- fold towels, hand towels, baby wipes and other “flushable” wipes. The sanitary sewer system, starting with the toilet and plumbing in your house, is not designed to handle or process these types of products. Most products labeled as “flushable” do not break down and can cause problems. None of these substitute products should be flushed down the toilet.

When combined with grease and other materials the substitute products cause collection system blockages and backups and can clog pumps and other equipment in the treatment plant. In the short term the most likely place you will cause a blockage is in the connection between your house and the street. This will cost you thousands of dollars to correct. If a backup into your house or building occurs the cost of restoration can easily be tens of thousands of dollars.

Protect yourself and your neighbors. Only flush the 3P's: Pee, Poop, & Toilet Paper.

As a reminder, grease and unused prescription drugs should also not be disposed in the sanitary sewer. Please see the Highlights mailed with your bill in December for more information.